



How the recruitment toolkit will help you

```
Thi lki ill hel ge he igh e f he igh j b.

I ake h gh e i le ced e a d ba ic kill ha a e de ig ed hel achie e g d ac ice a e e age f he ec i e ce .

The lki ha bee c ed a d he e-Rec i e e kfl a d ada ed gi e all C llege ec i e , he he e e ie ced he i e, he i f a i he e i e k effec i el a d efficie l b i g b a d he igh e le.

The ad ice i ac ical, ea f ll a d eali ici e f ha a b a age ca be e ec ed d. If i e i h a efe c ce a e he Ke P i ec i , b f be e l ead he h le lki.
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1.	Key Principles	04
	H he e-Rec i e e he ad i i a i f he ec i e ce Fl cha	
2.	Stage1: Pre recruitment planning	07
3.	Stage 2: HERA Competencies Wha i HERA?	09
4.	Stage 3: Writing the Job Description and Person Speci cation The J b De c i i The Pe S ecif ca i JD a d PS E al a i Checkli E al a i Checkli	11
5.	Stage 4: Gaining approval for your post – completing the Staff Request Form (SRF) Re ibili ie f he Rec i i g Ma age (RM)	17

6.

Royal Veterinary

1. Key Principles

1. KEY PRINCIPLES

ec he C llege f li iga i a d e e e ge he igh e lef he j b, fe i al ec i e ha e e bee ei a haiiigh . Whe he ec i i g leadi g acade ic ffice aff, g eeiaia, e f ll de ce a d be ac ice.

Sai ic f he Cha e ed I i e f Pe el a d De el e (CIPD) h he a e age c f e laci g a e 1 ee i c e 1 8,000. The C llege eed ec i i g a age 'ge i igh fi i e'.

G d acice i a he hea fee higed. O ai i hel de el kill, ech i e a d ce e ha ill i lif ec i e a ible a d i i i e ch a i di id all a d he C llege a a h le.

E e ie ced i e ie e ca ha e he i ie dic e e a fdighig a ell a ha i g hei cce e a d fail e . We all lea f

Chai f elec i a el a e e ec ed ha e c le ed RVC ec i e a de ali addie i aiig.

KEY POINTS

2. GOOD PRACTICE = SAFE

Ro

2. Stage 1: Pre-recruitment Planning

PRE RECRUITMENT

WHAT IS HERA?

I a d f Highe Ed cai al R le A al i

The eae a a HERA c e e cie ca hel check he i A e di 1.

I ec i e he a e he ke de el i g effeci e J b De c i i a d Pe S ecifica i .

The e a e 14 HERA c e e cie; j b ill c ai ele e f he e, h e e f ec i e e h ldfc he fi e The c e e cie hel defi e he ke a ea f kill, k ledge a d beha i e i ed d he j b a he C llege i he i be d e a d al ha le el he ec i e ibhlde i e ec ed ka.

ec i e a he C llege ha e bee i g HERA f e e al ea a d ha e f d eb hi cce f ll ec i i g he igh e lead be e l li ki g bjecie e d i g ba i , e al de el e la a da ai al.

? – check L he aff ec i e ec i he i a e f e e al e a le f HERA'd J b De c i i a d Pe S ecifica i .

:// ' .' M M /HR ' /S R M / '.M

WRITING THE JOB DESCRIPTION AND PERSON SPECIFICATION

т ј р м :

- be an accurate summary of the role.
- identify the level and autonomy etc. within the role.
- be clear to potential candidates

TP'SMM:

- clearly linked to the Job Description.
- measurable.
- appropriate.
- non-discriminatory.
- ullet divided into Essential and Desirable criteria and must cover the knowledge, skills and e e ie ce eeded f he le.

THE PERSON SPECIFICATION

The PS i he 'a da d'b hich ill j dge ca dida e . T c ea e e ledge, kill a de e ie ce e i ed d he j b c clea ab he le el fk e e 1.

If he a dadi b ad, eg. 'e e ie ce i h ead hee ', i i e ie e .I ch be e clea l a e e Meiee, feale: ld be

- 'basic use of spreadsheets following a standard process of data entry'
- or 'experience in using XYZ software to develop new formats'
- or 'experienced enough about them to supervise the work of others'

e a ca dida e i c Decide f e ide ce ha ill e e i each e f he e e cie; 1 k f that show she has undertaken tasks in e i ed c MM

These templates can be downloaded from the staff recruitment section of the HR intranet.

${\sf T}$ his form summarises the purpose of the	
t may be varied from time to time at the ob Title	ob ref no
rade	epartment
ccountable to	esponsible for
ob summary	
ompetency ey tasks ompetency ey tasks	
ompetency ey tasks	
ompetency ey tasks	
ompetency ey tasks	
ompetency ey tasks	



PERSON SPECIFICATION

*A = Application Form I = Interview



5. STAGE 4: Gaining approval for your post – completing the Staff Request Form (SRF)

GAINING APPROVAL FOR YOUR POST - COMPLETING THE STAFF **REQUEST FORM (SRF)**

le i g he S aff Re e F i he ce h gh hich C gai a h i a i recruit to a new post, or to fill an existing one that has become vacant. You c le e he SRF bef e g i g ahead, HR ca ad e i e a aca c f il ec i e ha bee a h i ed.

HR ca adie a da i i hall he f ll i g a k b beca e k he j b be , i i ibili : e

DEADLINES

Deadli e a e f e i all i check ih HR a he e if a e c ce ed a ab i i g.

c ac f hi HR ill ell h ill be a d liai e i h ega di g a i e, e ie e c. i cl di g edia i .

ee he face face di c e i e e , ca be e ef la dhel eed he ce al ge eciall if he e a e i e cale i e.

The SRF be a ed b he ele a HOD, Fi a ce a d he P i ci al (le he le i f ll g a f ded); hi all ake i e, b ild hi i

alb he Picial h ld e ie ad e i i g, h li i g a di e ie da e a da e d if ece a i de ha he fi al a ed da e a e eali ic a d achie able; eek HR' ad ice ha i eali ic.

A id e i g da e 'i e'i cae hea al ce ake l ge ha e ec ed; di c da e i h HR i de de e i e a dag ee kable i eli e.

KEY PEE

ADVERTISING THE VACANCY

\mathbf{E}^{*} J (

The la de e ie ad e i e all ei he e e all i e all.

H ee,ii all g d acice adeiee e all a digie acce 1 f ale . ide

S ei e ad e i i g i e all l ca hel a id aki g e e ed da all ihi, b dic hi fi i h HR.

- HR place all external advertisements via the College's advertising agency, who in turn ca adie he be edia e iee.
- costs and results can vary enormously according to which media are used and there are e hich ca be edf a ic la j b.
- you may also want to advertise in particular publications to use your advertising to attract a lica i f de - e e e ed g
- · when you need to fill a post quickly with the minimum of fuss, recruitment agencies may be a
- for very senior posts executive search agencies may be used.

KEY POINTS

Advertising externally

ADVERTISING

• •

T ge he be e ad e i e e CONNECT ih **TARGET** e AUDIENCE.

Target audiences VARY according the TYPE OF JOB you are recruiting for.

Тс ec effec i el ad eed c ea e:

- AWARENESS by appearing in the right publication at the right time.
- PREFERENCE for your job over the competition's by using appropriate language and tone.
- KNOWLEDGE by getting to the point about what the job involves.
- Get this right and you will elicit the RESPONSE you need.

```
IMPACT
QUICKLY
```

RECRUITMENT FROM OVERSEAS

If igh ec i f e ea he e a e f e e l cha gi g legal e i e e hich ea ha:

- the recruitment process may take longer.
- there is no guarantee you will be able to appoint someone from outside the EU.

Al a check i i ega di g le a d ce e. The ei fle ibili dG e e e ic i c e l i lace ke f ide he EU.

e, all RM ill be a ked a e if i i ible he a i h fill a A a a e f c ide he EU. aca c f i ide

If i i f ide he EU lea e bea i i d:

- we have to apply for a Certificate of Sponsorship and there is no guarantee it will be g a ed.
- we must advertise the vacancy externally.

Roy

7. STAGE 6: Shortlisting

SHORTLISTING

f \mathbf{w}

Because it enables us to methodically assess all candidates against the Person Specification ighe lieh liige.

age f he ec i e Sh li i g i he fi ce he e begi i le he e be f he Seleci Pa el. O e a dab e e i g ha he a e e e a i e f he ke a ea he j b h lde ill c e i c ac i h, he e a e ha d a d fa he c ii f a el, h e e lea e bea i i d he f ll i g:

M A S M P

i e all a he C llege be ade i acc da ce i h he C llege' i e e ali f i a d he e i e e fi Si gle E ali Sche e. Dec ideai be gi e e ha Selec i C i ee eflec a he di e i f he C llege c i . I hi ega d, he al a i cl de e ale a d e fe ale e be.

Si gle E ali Sche e Ac i Pla, he C llege ha i la ed ha a di abled ca dida e h ee all he e e ial c i e ia be h li ed f i e ie.

Sh liig cabed eaa ief da e af e he clig da e. Pa el e be a fi di ea ie di 'e da a a i e'a he ha lea e i all il he la i e.

Your HR contact can see all progress, scores etc. but each panel member cannot see each he 'ce.

The Chai ha c e bef e bei g able ee he c e f he he a el e be.

The Chai ake he fi al deci i ab h h li adc ica e ia he Vaca c Ma age e, he ca dida e h a e be h li ed, e e ed a d ejec ed.

INTERNAL V EXTERNAL APPLICANTS

ee hecieia, die ie he. If a i e al ca dida e d e

Better to disappoint them at this stage rather than raise false expectations by inviting them i e ie . I ead, gi e he feedback hei a lica i ; hi c ld be e hel f l he i hef e.

You must only rate what is on their application; this is fair to all applicants and the only way achie e c i e c.

k e cl el i h a a lica he a k HR f a ec d ha e a c ce i i if i igh hel.

All a lica be ea ed c i e 1, he ef e a e ed ha i c ai ed i hei a lica i 1, ighe bjecie aig e.

R

8. STAGE 7: Ensuring an effective interview



PLANNING

gh la i gi e e ial a cce f li e ie ce. The ea e ke age:

- planning the practical aspects.
- planning the questions.

O e f he i ake ec i e ake i a e ha if he ha e la ed ha he a, he all ill be ell.

I eali ,i' he la i g f ha he igh a , e i e eed ha ca ake all he diffe e ce.

MM **M**:

- interview date and timings.
- interview room.
- · access requirements.
- · contingencies.
- working effectively as a panel under the leadership of the Chair.

Alh ghhedaeadiig fie ie ae i he i e i e e ade al ake i c ide a i i e ie e f he i e e e hich c ld i cl de:

- Religious considerations, e.g. fasting during Ramadan therefore an early interview time ld be efe able.
- Health issues e.g. use of medication might mean that a certain time of day would be best.
- Distance to travel e.g. see the more local ones early in the day.

If ca dida e a e e a e a e e a i he le he k ible a he igi he a he la i e.

I e ie a e all be ee 30 45 i e, l i ef if e i ed.

Ti e h ld be all ed a he e d feach i e ie f he a el e be e, a e he ca dida e a d di c fi al a i g f each ca dida e bef e g i g f he e i e ie.

KEY POINTS

take notes of some kind to

THE CHAIR OF THE SELECTION PANEL

The RM fe a e he le f he Chai b hi i bliga . I ca be delega ed he a el e be if a ia e. A k HR f g ida ce if a e

- Introducing the panel and welcoming the candidate.
- Facilitating the development of the questions by the whole of the panel so that they are each a a e f he e fall he e i a d k h i ak ha ei, ad i ha de.
- Ensuring continuity of the panel and their questions.
- All equality and diversity principles being upheld.
- Managing and facilitating discussions leading to the final decisions.
- Doing everything the rest of the panel are expected to do as well.

PLANNING THE QUESTIONS

Qei

- be prepared in advance.
- be the same for each candidate.
- ask candidates to give examples (evidence) of when they have demonstrated the kill e i ed.

The ef e all ca dida e ha e he a e gi e e ide ce f i abili.

The la igadakig fhe e i i iall i a ; alh gh e i be e a ed i ad a ce a d be he a ef all ca dida e, he C llege i h a el e be ak e i hich ac all ha e al ead bee a e ed i e a ea lie e i .

UigheIeiee'Qei Shee (ee e e i aid age) fe i ali b hel i g e e ha he i e ie fl

Before the interviews begin, the recruitment panel should agree two or three questions de each f he c e e c headi g he Pe S ecifica i a d e he d .I ill he e eaa c ef hei e ie .

By asking the same set of questions of each candidate you are giving each of them he a e gi e i f ai. Hee, he kill fhei e ie e i i hei abili haehe ei i chaa haa'c eai'(a ible) de el be ee he ca dida e a d he a el e be, e lig i b h a ie feeli ga ela ed a ible i ha i i e i abl a fai l f al i a i , a d able b ai he i f a i he each e i e.

If ha dled i c ecl he e i i g ce ca bec e f laic a d e e i i e. Pa el e be a e e c aged a k e i i a e able a d ea abl i f al a e he e e ible.

If a ca dida e' a e a e i fficie i i i he ca (a d h ld) a k bi g e i , ba ed he a e he gi e

Thei a e h ld gi e e gh i f a i hich bae aigad be e decii.

a el e be ake e;ii ial ha ha e a ec d f he e ide ce each ca dida e gi e i de ha ca b a iae he aig ha be e l gi e.

- ask questions.
- · make notes.
- read and reflect on your notes after each interview.
- evaluate your evidence (or lack of it).
- give a rating.

KEY POINTS

INTERVIEW QUESTION SHEET

This form is available from HR. Before interviews begin, the recruitment selection panel should agree two or three e i de each f he c e e c headi g he e ecifica i a d e he d will then serve as a structure for the interviews. All candidates should be asked ALL the questions on the sheet.

INTERVIEW QUESTION SHEET Selection committee members:

1	ntröductions – names/roles/location
	1 urpose of the interview – opportunity for both sides to find out
2	about the other
2	.How long it will last
3	.Questions based on Person Specification
4	.Taking notes as we go through
4	.Opportunity for candidate's questions at end

ASSESSING EACH CANDIDATE

A he e d feach i e ie he a el e be , i di id all , e ie hei e ide ce feach eeci ei adaei he C A S.

The Chai he lead a di c i a d a a k each a el e be b a iae hei a i g if he e i di ag ee e .

s ' :

e ide ce f e i ed a da d 0 =

e e ide ce f e i ed a da d

2 = ee e i ed a da d

3 = e ceed e i ed a da d

M M

A he e d f all he i e ie , each a el e be h ld a e each ca dida e i di id all a d he Chai e e he e a i g he f .

A c a i g h ld he be ag eed f each ca dida e b he elec i a el a a h le.

All a el e be he a ici a e i he deci i aki g ce ab he he each ca dida e i a i able, i g he C ', D M **S** .

s ' DM

 $0 = a \quad i \quad able$

1 = a i able i h de el e eed

2 = a i able

3 = a i able ih kill be dh e e i edi he

The Chai h ld e he ca dida e elec ed a d a e e e. If he ha e c ed a 1', a de el e eed ide ified h ld be li ed i he ace

KEY POINTS

Royal Ve

9. STAGE 8: Using References

REFERENCES

All j b ffe a e ade he ba i ha a i fac efe e ce a e ecei ed.

The ffe ca be i hd a e e af e he ca dida e ha a ed,if efe e ce e be aifac .

Refe e ce a e ge e all f li i ed e a a f Acade ic efe e ce; hei ai be efi i check a d c fi if a i f he a lica.

Refe e ce h ld be i e a he ha e bal; if a e bal efe e ce i b ai ed a i e ec d fheif ai h ld be adeadac he efe ee f c fi a i e fhec e ai . Olc e ha ca be b a ia ed h ld be ed i he ec i e ce .

Refe ee ca ha e a i iai f giig he efe e ce he d. F e a le, he igh a kee he ca dida e gi e a le ha gl i g efe e ce he igh a he lea e a d e belli h he h ake he d ea acie

The igh l giea e aigh f a d, fac al efe e ce beca e ha i ga i a i al policy. You will probably never know, so do not make any assumptions.

KEY PO

TAKING UP REFERENCES

Refe e ce h ld be ake i h he ca dida e' e i i . Fail e d hi c ld c i e a i di id al i hei c e le, a d al e e he f dig hei efe ee he c e f f e a i g he ha a efe e ce e e a be i a.

ible ha eadi g efe e ce bef e a i e ie c ld lead i e ie e he ca dida e a be e a ach i ake he - ce ai l l l ka he -a he e d f he elec i ce .

f R 'M

You don't have to make a job offer until references have arrived, but you may want to if 'eiah.

Refe e ce h ld he be ake ickl a ible, a d a a fi a da e hich he j b ffe ill be i hd a if he ha e

R

10. STAGE 9: Making the offer and giving feedback

MAKING THE OFFER AND GIVING FEEDBACK

T C ':

- · offers verbally, usually by phone.
- submits the Job Offer information to HR via the vacancy manager system.
- contacts unsuccessful candidates by phone and offers feedback if they wish to receive it.

HR:

- generate the offer letter to the successful candidate.
- · sends 'regret' emails to unsuccessful candidates.

N all ffe a e acce ed iffica i a 'e e e' ca dida e i fe dela ed il acce a ce i a ed. I e ie i g i a a ce a d all e be fa ec i e a el h ld e e be hi; all ffe fe l e a e acce ed.

Giig feedbackia i eg al a f he ec i e ce a he C llege a d all a el e be h ld be able gie i if e i ed, al h ghii f e gie b he ec i i g a age he Chai.

H e feedback de a e e ec f he ca dida e; a id i g f e he bl b c ceali g ble aki g e c e , hich i hel f l a e.

KEY POINTS

F, m, e nf, ma, n, n g, ng feedbac see de S s Sec, n, , age 49.

Jnes feedbac s a; ечеs esn mem .

Man_, ane membe sale e чc an g g e feedbac bu can be je benefic a fj cand dales sj de C, ege enc, u agesj ane membe s

Royal Ve

11. STAGE 10: Induction

INDUCTION

e, la f ab h ee Da ge he i h hei e e l ee. All e e l ee ecei e a e ali ed I d c i Pack hil he Ma age ' I d c i G ide ide all he ece a i f hei li e a age a eed.

We he e a e d i g hei i d c i ha he:

- make a positive transition into their role.
- get up to speed as quickly as possible.
- understand the College's mission and values.
- · build successful key relationships.
- feel they have made the right choice to join the RVC.

I addi i hel f hei li e a age, f e e l ee ca c e f a ea i cl di g:

- Senior Management Members
- Finance.
- · Human Resources.
- Academic Registry.
- Academic Development.
- Estates.
- Research Office.
- Departmental Support.

KEY POINTS

Royal Ve

12. SKILLS SECTION

- 1. Working together as a panel
- 2. Asking questions
- 3. Active listening
- 4. Giving feedback

1. WORKING TOGETHER AS A PANEL

 \mathbf{C}

ASKING QUESTIONS

G di e ie e ak e i i cha a ha heca didae alk f a lea hi d f he i e.

Ge i e i e e i he ca dida e all d ce a effecie e e. Q e i be big, efl, i ci i e, calc la ed a d ea chig-a ell a beiga ked i a adfiedl a e!

M M. Thi i ele a if ai -h he beha ed i a e i he igh beha e if he i a i i he likel i dica f h ked f

Q M

The eae a a ie feffecie le f e i i g, a dag di e ie e ill eag d i f he.

0 Q ih h, ha, he, h h:

did * H achie e....?

*Wha i he ke ...?

*Wh did ...?

Al ,'ell e ab ...', lea e de c ibe....'e c.

U e he a he a f hei e ie e ablih a a de l ea i de a d feelig.

\mathbf{p}' Q

Hel ge ch e de ailed i f a i af e hei i i ial a e :

* Did eall eed d i ha a?

*Tell e ab he ai b acle e c e ed.

*Wha a heelf digha?

U e he d a he e a le eed ge he e ide ce e i e.

KEY POINTS

Н $\mathbf{M} \mathbf{Q}$

A e ed e he e ical k ledge, b d ' e eal ch ab he ca dida e' ac al e e ie ce:

- * Wha d if...? ld
- * H c e i h...?
- * Wha ld ha e if...?

U e he, if , he he li i a i f he ca dida e' e e i e ce ake i diffic l f he a e e i i h eal e a le.

\mathbf{D}

M Q

The hae e e al a ; a i g f e i a e a ked bef e he ca dida e i all ed e 1, e.g.:

*H de cejbcaeih la, hichaecee hegeae challe ge, a dh ha e he bee e c e?

The cac fehecadidae, he ach e a e l e a fhe e i , a d igh ha e i ed he c cial a f .

L

Welli igh ee like aighe bi ,b i e ie e fe akhe!

*We belie e i ea k he e, d hi k ea k i i a?

3. ACTIVE LISTENING

A ki g effec i e, ell h gh e i i e hi g, b ca a k he be e i i he ld a d i ill all be f hi g a e eall hea i g he a e . I 'all ab li e i g.

4. GIVING FEEDBACK

.H e feedback hei a lica i a di e ie ef a cei i a f all ca dida e, cce f l cce f l. Thi a lie a ic la l i e al ca dida e, h ef e gei i he C llege c ld be c ciall i fl e ced b hei e e ie ce f ec i e

a el a ec i e fi d gi i g feedback c f able, cce f l ca dida e h igh fi d he feedback dia i i g.

deal ih hi i f c e ide ce a he ba i deci i . Thi de- e ali e hi g, a d ea e he ca dida e ha deci i a ade he fac a ailable f he i f a i - a he ha a e e ed bjec i e i dge e ab he e all.

a i g " 'e failed" j d hi, a e ha " did gie e gh f ha e eel ki g f ".

Ca dida e ca he be ee ed i e f a , ei he :

- •Try again next time i.e. you are a suitable candidate, but give e h gh ha e ide ce ca ide e i e
- •You need to develop your skills in the following areas before a ligagai.

Re i he e a i fe he bl b c ceali g ble aki g e c e . Thi d e hel he ca dida e a d a lead he challe gi g he ec i e deci i .

- F M ca dida e a ic la l i e al ca dida e be efi f feedback.
- P' ec i e fi d gi i g feedback c f able.
- \$ - e e ide ce e lai deci i - e.g. " ch e ide ce f i abili a he ca dida e ." gi e

S gge ha he ei he agai de el hei kill bef e he

M ' Н M

COMPETENCIES

E a le f a k a d e ide ce, f i le e c le

COMPETENCY	

COMPETENCY	TASK	EVIDENCE
4 Se ice Deli e	'Reac a ia el e e f ad ice i f a i '	E a le f e di g c lleag e, de , e be f he blic, d a i g e a ed a e ial .
	'Ac i el e he e ice f he C llege he ' 'Se e all a da d f e ice ffe ed'	E ide ce f ha i g di c ed c e eed e abli h he be l i a ailable, e.g. ag eei g f a c fe e ce g a e, de ig i g a b ch e c ac i g e ial c e ell he e ice he C llege ca ide.
		E ide ce fha i gf eca ed he i fl e ce f e legila i a d de el ed e ced e i e e, e a d ai ai ed a da d f he C llege' clea i g ec i e ice.
5 Deci i Maki g	'A ake deci i ega di g	E a le fhaig e cah ihi al cal b dge, decided he h ld a ee i g, ch e ae ial e c.
	'A ake deci i ega di g i edia e ea ' 'A ake deci i affec i g he ga i a i al i a a h le' 'A ake deci i affec i g he f e de el e f he C llege'	E a le fhaigh gh ck e i e, a hied e e di ef a dii i alb dge, cha ed fae ec i ed aff. E a le fall caig e ibili e g faff a -gighai, decided e all all cai fe ce, decided he c e fa gaiai al i. E a le fhaig ec ed e e alf digall cai, decided he e fc e be ffeed, ked e ge i hhe i i i.
6 Pla igad Ogaiig Re ce	'Pla a d gaie k' 'O gaie he k f he' 'O e a i al la i g - i cl di g de el e f h a, h ical fi a cial e ce'	E a le fhaig ked a e a e eachda, e a i g f d ce i g da a; c le ed a k he e he e i a dicei a ha d he, e.g. d ced a de a e al ec de ig ed a iece f f a e. E a le fhaig a aged a d bee acc able f he e ce (e le, i e, e) fa b eci fa gaiai al i a aged a jec cha a heal ha d afe a di.
		E a le fhaig a aged he aff fade a e a i, i cl digeig bjecie a d i ig ge; a aged a la geea chga cllabaie jecih e ibilif e i gheb dge.

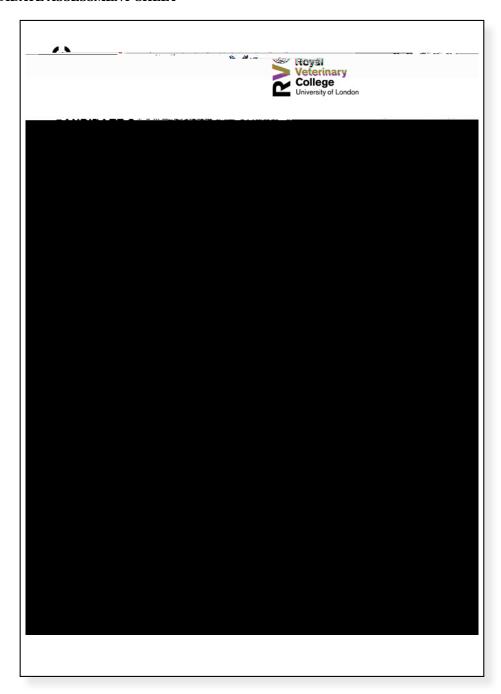
COMPETENCY	

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14. Appendix 2

Templates and Example Online Forms

EXAMPLE CANDIDATE ASSESSMENT SHEET



EXAMPLE CHAIR'S DECISION SHEET



NOTES